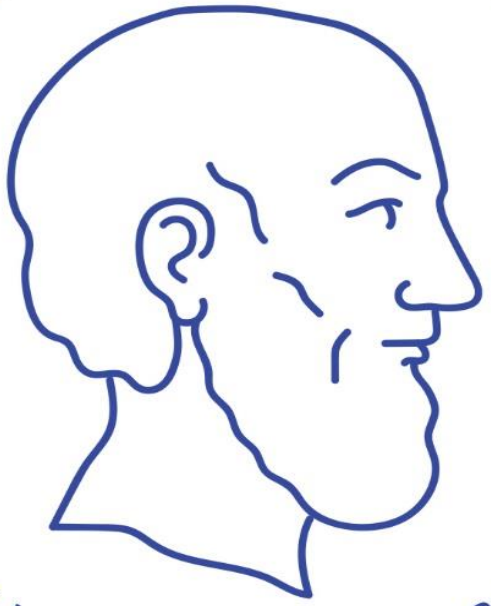
Covid-19 Safety Program

GOUVES WATER PARK
HOLIDAY RESORT
★★★★★

SAFETY PLAN

REDUCING RISK OF HARM DURING COVID-19

KEEPING YOU SAFE



HIPPOCRATES
460 BC

MINISTRY OF TOURISM

GOUVES WATER PARK
HOLIDAY RESORT
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HEALTH FIRST

SAFETY PROTOCOLS ARE IN PLACE

This hotel follows the Government guidelines

GOUVES WATER PARK
HOLIDAY RESORT

Gouves Water Park Holiday Resort has created procedures and guidelines to ensure the health and safety of our guests and personnel.

All these procedures have been established according to the Greek Government and European guidelines. These procedures will be implemented in all departments of our Hotel **:**

Reception, Housekeeping, Maintenance, Bars, Restaurants, Kitchen, Pools, Water Parks, Spa, Sports, Adult & Kids Animation and Staff areas.

The Hotel may have closed some facilities as precaution due to safety risks.

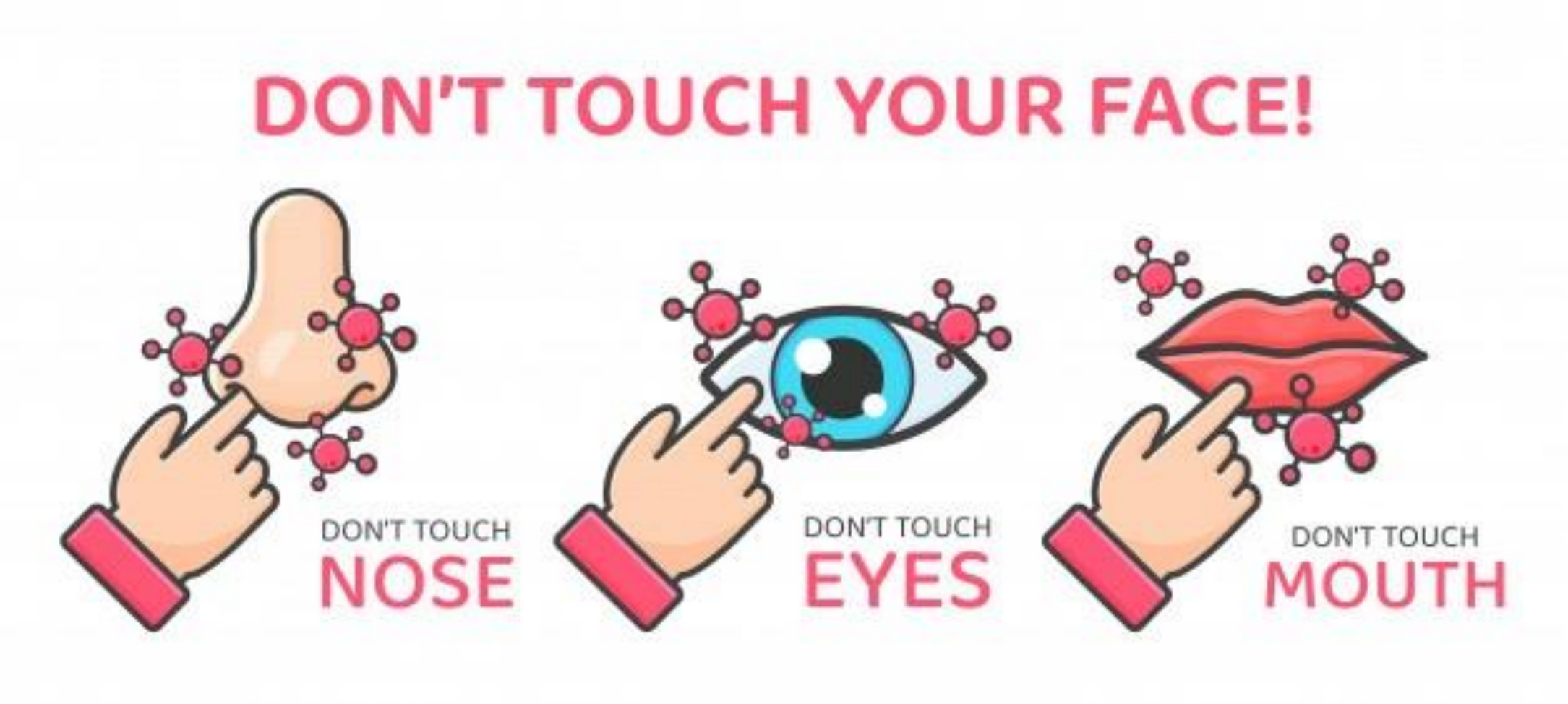
Please respect and comply with the health and safety measures off the hotel

Safety and hygiene in our facilities has always been a priority for us, but now more than ever we are taking all possible steps to ensure that travelling continues to be a safe experience.

“HEALTH FIRST”

PREVENTION MEASURES

- Prevention measures include regular and thorough hand hygiene, social distancing, **avoiding touching eyes, nose, and mouth** and good respiratory hygiene



SOCIAL DISTANCING

- Social distancing includes refraining from hugging, kissing, or shaking hands with guests as well as among staff. It involves maintaining a distance of at least 1,5 m (5 ft) and avoiding anyone who is coughing or sneezing

HAND HYGIENE

- Hand hygiene means regularly and thoroughly cleaning hands with an alcohol-based hand rub or washing them with soap and water. Also avoid touching eyes, nose, and mouth. Hand disinfection is indicated after exchanging objects (money, credit cards) .

RESPIRATORY ETIQUETTE

- Respiratory etiquette means covering mouth and nose with bent elbow or tissue when coughing or sneezing. The used tissue should be disposed of immediately in a bin with a lid.

Staff

- Staff has been trained for all hygiene procedures.
- Staff equipped with PPE **(Personal Protective Equipment)** and trained in order to guarantee everyone's safety.
- Social distancing measures will be followed.

Safety Program

Front Desk

- Social distancing measures between guests and employees.
- New times for **Check in** 15:00pm
  Check out 11:00am.
- Frequent disinfection of reception area.
- Disinfection and sterilization of all room keys & card keys after each use.

Safety Program

Rooms

- Thorough cleaning of the entire room according to Greek Covid-19 protocols.
- Infrequent room cleaning during the stay (avoiding contact of cleaning workers with an eventual case and further spread).We do service every 3rd day after arrival with permission.
- Bed linen and towels changed every 3rd day with permission.
- Increased frequency of disinfection of surfaces such as switches, doors, door handles and bathroom fittings.
- Washing of clothes and textiles with special programs to guarantee maximum hygiene.
- All non essential items will be removed from the rooms.

Safety Program

Safety Program

Restaurants & Bars

- Hand sanitizer dispensers at all entrances.
- Establishment of a specific distance between tables.
- Disinfection of tables and chairs after each use.
- Food from the Buffet will be served, as well as the drinks at the Bar. Exceptionally there will be available in buffet area food in portions.
- Distancing 1,5m in buffet area and in all Bar & Restaurants areas.
- Markings on the floor to delimit safe distances for queuing are installing.
- Children must be accompanied by adults at all times in the food & drinks serving areas

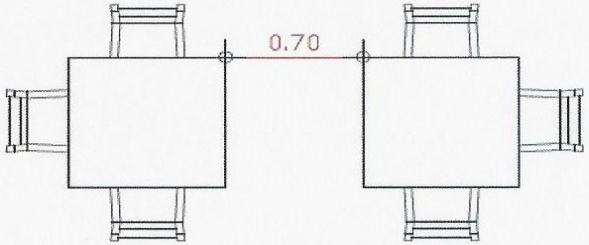
Restaurants & Bars

Please follow the markings on the floor

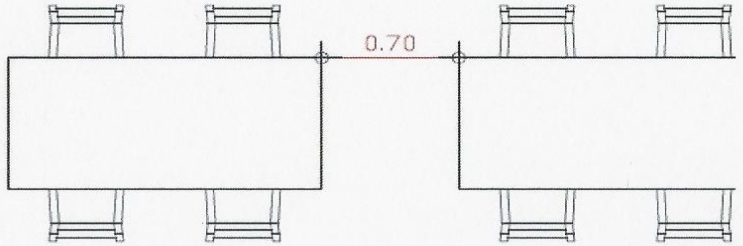
BAR & RESTAURANT

DISTANCE BETWEEN TABLES BY THE HYGIENE PROTOCOL - LAW
DISTANCE BETWEEN TABLES WITHOUT A CHAIR 70CM

Παράρτημα 4: Παραδείγματα διάταξης τραπεζοκαθισμάτων όπου στον ενδιάμεσο χώρο δεν τοποθετείται κάθισμα.



(Παράδειγμα 1°)

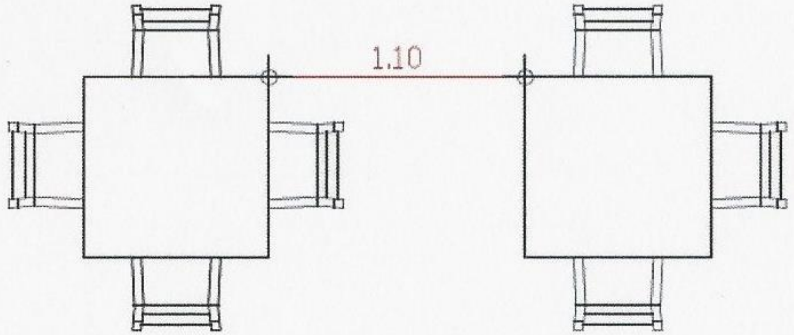


(Παράδειγμα 2°)

BAR & RESTAURANT

DISTANCE BETWEEN TABLES BY THE HYGIENE PROTOCOL - LAW
DISTANCE BETWEEN TABLES WITH ONE CHAIR BETWEEN THE TABLES 110CM

Παράρτημα 5: Παραδείγματα διάταξης τραπεζοκαθισμάτων όπου στον ενδιάμεσο χώρο τοποθετούνται καθίσματα μόνο στο ένα εκ των δύο τραπεζιών.



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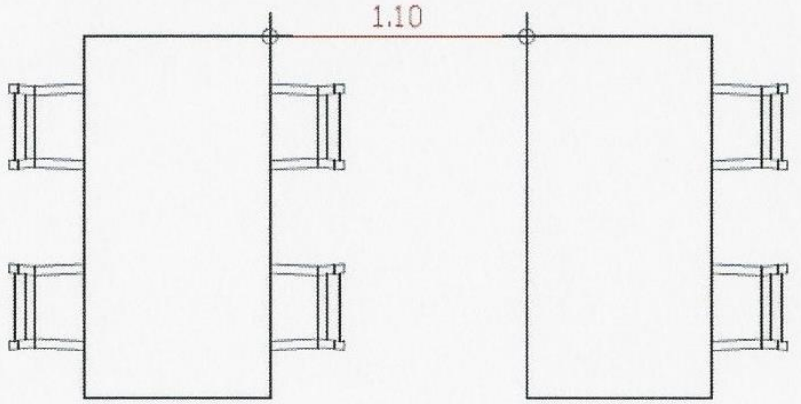


(Παράδειγμα 2°)

ΕΦΗΜΕΡΙΔΑ ΤΗΣ ΚΥΒΕΡΝΗΣΕΩΣ

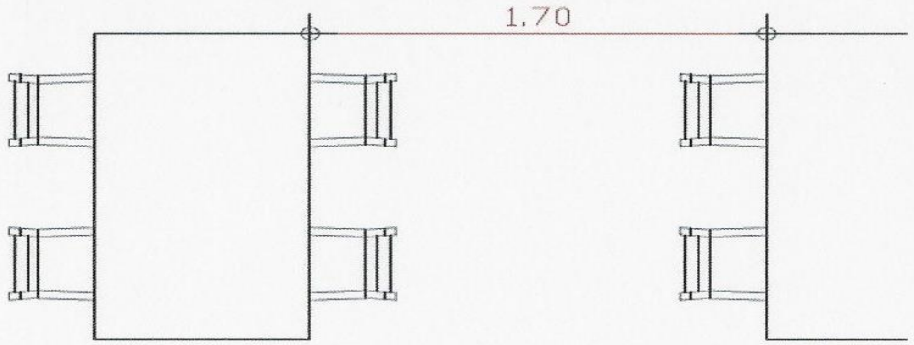
Τεύχος B’ 2767/07.07.2020

BAR & RESTAURANT

DISTANCE BETWEEN TABLES BY THE HYGIENE PROTOCOL - LAW
DISTANCE BETWEEN TABLES WITH TWO CHAIRS BETWEEN THE TABLES 170CM

Παράρτημα 6: Παραδείγματα διάταξης τραπεζοκαθισμάτων με καθίσματα στον ενδιάμεσο χώρο και των δύο τραπεζιών.

(Παράδειγμα 1°)

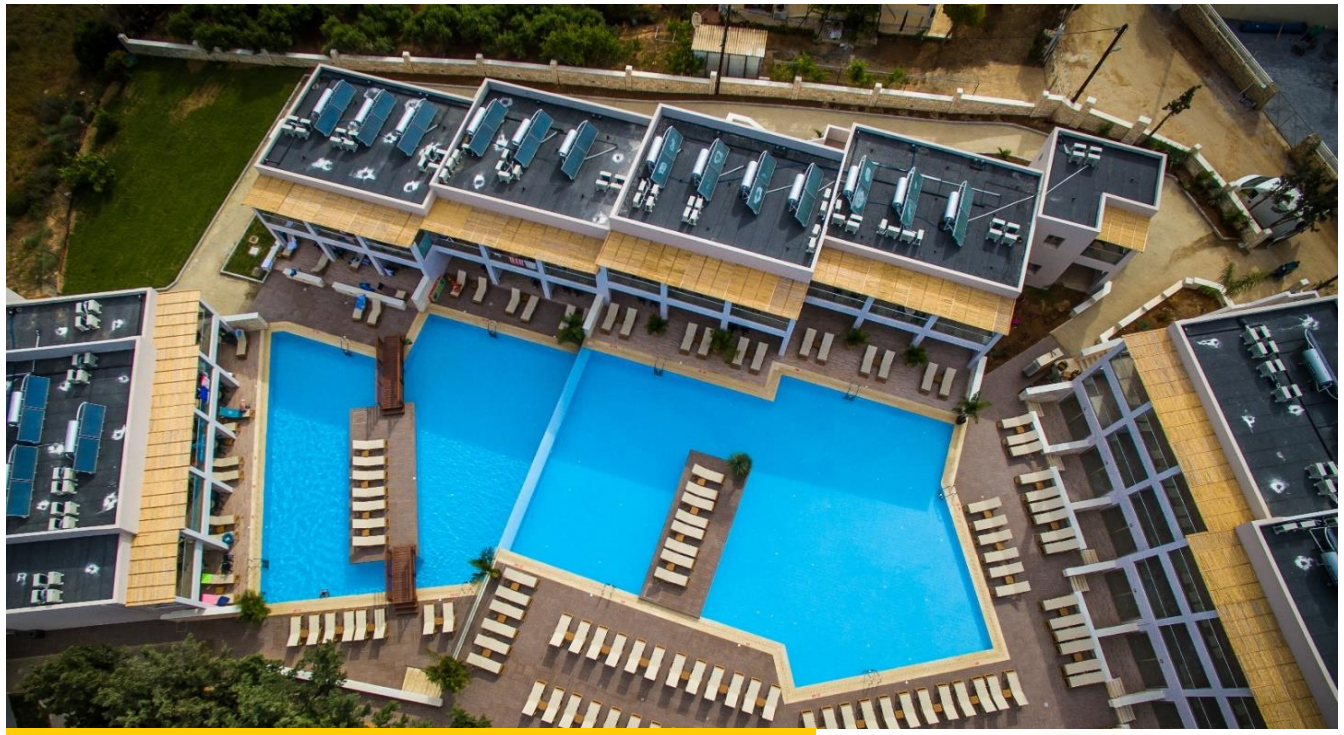


(Παράδειγμα 2°)

Common Areas

- Increased hygiene protocols.
- Frequent disinfection & cleaning of public areas, with special attention to bathrooms and public areas.
- Daily ventilation of all areas.
- Common areas equipped with numerous hand disinfections dispensers.
- Restriction on the use of lifts (40% from the full capacity, does not apply for families)
- Please refrain from using lifts and public toilets unless absolutely necessary
- In theater one empty seat every two seats (unless it is a family)
- General Social distancing 1,5m (5 ft).

Safety Program



Swimming Pools & Spa

- Rearrangement of sunbeds to ensure a minimum distance of 2 meters.
- Cleaning and disinfection of , sunbeds after every new Guest.
- Limited occupancy in all pool and pool areas.
- All restrictions & rules of the hotel must at all times be adhered too.
- Pool inflatables must be removed after every use.
- Please shower before entering pool
- Spa will operate according to Greek Covid-19 protocols.

Safety Program

COVID-19 WATER PARKS SAFETY PLAN

- ***Please Follow Water Park Rules & read info in entrance***
- ***Keep distance 1,50 m (5ft)***
- ***Please be advised due to hotel restrictions clustering of persons will not be accepted***
- ***Limited occupancy***
- ***Rearrangement of sunbeds to ensure a minimum distance of 2 meters (6ft).***

Hotel has the Authority to close the Water Parks, if restrictions are not Adhered too.

If a guest develops symptoms of acute respiratory infection, efforts should immediately be made to minimize contact of the ill person with all guests and staff of the establishment.

The most common symptoms of COVID-19 are fever, tiredness, and dry cough. Some patients may have aches and pains, nasal congestion, runny nose, or sore throat.

These symptoms are usually mild and begin gradually.

In that case guest are strictly recommended to stay its room and inform reception by call for medical assistance.

(For Reception dial 0)

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All the above protocols might change according to the Greek Government and European guidelines.

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HOLIDAY RESORT
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Contactless information

Please scan the QR Code

with your Phone or Tablet

and download our Safety plan.

QR CODE

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REDUCING RISK OF HARM DURING COVID-19